SHOULD WE HIDE FROM BIG DATA? Westmont Downtown April 13, 2017

Prof. Donald J. Patterson Department of Math and Computer Science

## INTRODUCTIONS

## PROFESSIONAL BACKGROUND

- B.S., Computer Science from Cornell (NY)
- M.Eng, Electrical Engineering
- Tomahawk STRIKE Officer
  - USS CURTIS WILBUR, DDG-54, Japan
- Operations Officer/Navigator
  - USS SIMON LAKE, AS-33, Italy
- Ph.D in Computer Science and Engineering at UW
- Director of the Laboratory for Ubiquitous Computing and Interaction
- Co-founder of quub, whisper.fm, swayr, waitscout, audia





Cornell University

LUCI

AUDIA

getaudia.com

Naval ROTC

## INTRODUCTIONS

## **WESTMONT**

Joined in 2015 - Launched WICL



ont Hackers and

made a thin

http://djp3.westmont.edu/WICL/

# **BIG DATA**



# **BIG DATA**

# • WHAT IS BIG DATA?

- HOW IS BIG DATA USED?
- THE GOOD, THE BAD, THE UGLY
- TWO WAYS TO THINK OF BIG DATA
  - PANOPTICON
  - CAPTURE MODEL
- HOW THEN OUGHT WE TO LIVE?

## WHAT IS BIG DATA?

Big data is a broad term for data sets so large or complex that traditional data processing applications are inadequate.

There is so much that it is hard to capture, store, curate, analyze, search, share, transfer, visualize, and keep it all private.

https://en.wikipedia.org/wiki/Big\_data https://www.google.com/about/datacenters/inside/streetview/

# WHAT IS BIG DATA?

**Big data** is also a business term that means using lots of data to do

smarter faster more insightful

data analysis

<u>https://en.wikipedia.org/wiki/Big\_data\_\_https://www.google.com/about/datacenters/inside/streetview/</u>

## • Microsoft Excel crashes





- Microsoft Excel crashes
- The data cannot fit in the memory of one computer





- Microsoft Excel crashes
- The data cannot fit in the memory of one computer
- The data cannot fit on the disk of one machine





- Microsoft Excel crashes
- The data cannot fit in the memory of one computer
- The data cannot fit on the disk of one machine
- It would take several days, months, or years to process the data

Becoming a jedi	
Be patient you must	
Use the force Join the dark side	

https://www.behance.net/gallery/12927095/Work-in-progress-bars

- Microsoft Excel crashes
- The data cannot fit in the memory of one computer
- The data cannot fit on the disk of one machine
- It would take several days, months, or years to process the data
- You are using words like terabytes, petabytes, exabytes to describe your data
- 1 & xad trater by the 115, 2, 2009, 9, 50, 9, 660, 8, 824, 6, 200, 00, by the

## WHERE DOES BIG DATA COME FROM?





# What happens in an **2016** INTERNET MINUTE?



## WHERE DOES BIG DATA COME FROM?

## Google self-driving cars create 45 GB per minute



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- Data Generation
  - users are browsing, buying and reviewing products



\$149.00

Add to C

Share your thoughts with other customers

Write a customer review

- Data Generation
  - users are browsing, buying and reviewing products
- Data Uses

## **Customer Reviews**

## 743

#### 4.7 out of 5 stars \*

5 star	83%
4 star	10%
3 star	4%
2 star	2%
1 star	1%

See all verified purchase reviews >

## **Top Customer Reviews**

★★★★★ First time griller success!
By DesignGirl28 on May 25, 2015
Color: Black Style: Grill Verified Purchase

First off, I have to tell you that this is the first grill I have ever used. As a single woman, I was never interested in grilling until I bought a house two years ago and built a deck in the backyard. With all that outdoor space to enjoy, I just knew I needed a grill for entertaining (and feeding) family and friends. I thought I might buy a grill and just let my dad or brother handle the grilling, but much to my surprise I really got into it and loved grilling hamburgers and hot dogs on this Weber kettle grill for my first backyard party just yesterday!

#### **Customer Images**



See all customer images

## Most Recent Customer Reviews

★★★☆☆ Hoping its Build Quality is Bett an the Quality of the Instructions

My wife and I just assembled this grill. The inclu instructions are a joke. It is a booklet containing drawings and a couple of smiley faces. Read m Published 3 days ago by A. Petrore

Fantastic product and service Fantastic product and service! The grill arrived v FedEx earlier than predicted when I ordered it. V used the grill almost every night and love it! Published 6 days ago by Julia

- Data Generation
  - users are browsing, buying and reviewing products
- Data Uses





- Data Generation
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## GOOD BIG DATA

- Search engines
- Better inventory control things are on the shelves
- Automatic translation
- Transformations in genetic and pharmaceutical research
- Traffic rerouting
- Targeted advertising
- "Remind me to get milk on the way home"
- Sex offender bracelets
- Software project management
- Tracking food or hazardous waste

Walmart

Los Angeles Times

Remember to enter the 2017 Grilled Cheese Recipe

Showdown®

What is GenBank?

GenBank <sup>®</sup> is the NIH genetic sequence database, an annotated collection of all publicly available DNA sequences (Nucleic Acids Research, 2013 Jan;41(D1):D36-42). GenBank is part of the International Nucleotide Sequence Database Collaboration, which comprises the DNA DataBank of Japan (DDBJ), the European Nucleotide Archive (ENA), and GenBank at NCBI. These three organizations exchange data on a daily basis.



□ ●

Grandes datos

![](_page_22_Picture_15.jpeg)

![](_page_22_Figure_16.jpeg)

![](_page_22_Picture_17.jpeg)

![](_page_22_Figure_18.jpeg)

![](_page_22_Picture_19.jpeg)

big data Edit

![](_page_23_Picture_0.jpeg)

## BAD BIG DATA

- When sensitive data is discovered without your consent, the potential for coercion multiplies
  - Chinese citizen control

## Asia & Pacific China's plan to organize its society relies on 'big data' to rate everyone

BEHIND THE FIREWALL: How China tamed the Internet |This is part of a series examining the impact of China's Great Firewall, a mechanism of Internet censorship and surveillance that affects nearly 700 million users.

![](_page_24_Picture_5.jpeg)

## DISCONCERTING BIG DATA

- When sensitive data is discovered without your consent, the potential for coercion multiplies
  - Chinese citizen control
  - Revealing alcohol purchases

![](_page_25_Picture_4.jpeg)

![](_page_25_Picture_5.jpeg)

## IT'S GETTING PHYSICAL

- Increasingly this data is being generated by physical processes not online processes
  - Your license plate is read and automatically analyzed
  - Your ATM transaction anchors you to a location
  - Your phone checks in with a cell tower leaving a pattern of location
  - Your fit bit records location and activity levels

![](_page_27_Figure_1.jpeg)

![](_page_28_Figure_1.jpeg)

![](_page_29_Figure_1.jpeg)

![](_page_30_Picture_1.jpeg)

![](_page_30_Picture_2.jpeg)

![](_page_31_Figure_1.jpeg)

@marketoonist.com

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## PANOPTICON

![](_page_34_Picture_1.jpeg)

## Jeremy Bentham

https://en.wikipedia.org/wiki/Jeremy Bentha

![](_page_34_Picture_4.jpeg)

![](_page_34_Picture_5.jpeg)

# PANOPTICON

# ER SERVICE

![](_page_35_Picture_2.jpeg)

https://www.cctvcamerapros.com/HD-Security-Cameras-s/655.htm

## PANOPTICON

## IN THIS VIEW

- Big Data is about being watched / visual metaphor
- Collecting data is bad for the surveilled
- Collection is non-disruptive
- Data is centralized
- There are "files" on you
- Territorial
  - Not okay to have a camera \*here\*
- Implies the reorganization of movement to increase or decrease surveillance
  - surveillance is internalized

![](_page_36_Picture_11.jpeg)

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## CAPTURE MODEL

Smart& Final. Warehouse & Market, Friend & Neighbor. \*\*Welcome To Our Santa Barbara Store\* Store #391 \* See Us On WEB www.smartandfinal.cot Cashier: Leanna Garcia DATE 03/25/17 TIME 09:35:33 Frito-Lay Big Grab 12.69 F 4.00 FD Bargs Rootbeer Was \$5.99 / YOU SAVED -> \$1.99 +REDEMPTION .60 4.00 FD Fanta Orange Was \$5.99 / YOU SAVED -> \$1.99 +REDEMPTION .60 4.00 FD Fresca Soda Was \$5.99 / YOU SAVED -> \$1.99 +REDEMPTION .60 3.89 F Mrchn Chkn Ins Lnc 9.99 F Az Tea Variety Pac Was \$10.99/ YOU SAVED -> \$1.00 1.20 +CRV 41.57 SUBTOTAL 1.07 Sales Tax 42.64 TOTAL. 42.64 TENDER Visa Cas Ref# 14 .02 CHANGE Cash TOTAL NUMBER OF ITEMS THIS VISIT--> 3 Smart & Final Store # 391 217 East Gutierrez Street Santa Barbara, CA 93101 Operator 40008958 TIME 09:37:14 DATE 03/25/17 Account # 187880 Reference # 025377 APPRVL CODE RMDO Reason Code Credit 42.64 TOTAL .00 BALANCE 03/25/17 OP# 40008958 09:37:14 Store # 391 Trans # 19 Term:3 THANK YOU FOR SHOPPING YOUR SANTA BARBARA SMART AND FINAL STORE MANAGER: Louis Desales 1 (305) 564-8855

![](_page_38_Picture_2.jpeg)

#### Scan a barcode for easy tracking

![](_page_38_Picture_4.jpeg)

## CAPTURE MODEL

## IN THIS VIEW

- Big Data is about computational understanding
  - Trying to understand what are meaningful events
- Collecting data is good for the surveilled
- Data must be parsed, synthesized and reconstructed
- Data is distributed
- Correlating data is the goal
  - Encouraged to "Link your profile to Twitter"
- Surveillance is piggy-backed and it grows
- Implies the reorganization of work to increase efficiency and further capture
  - Your legibility to the system is internalized

![](_page_39_Picture_12.jpeg)

THANK YOU FOR SHOPPING YOUR SANTA BARBARA SMART AND FINAL STORE MANAGER: LOUIS Desales

![](_page_40_Picture_0.jpeg)

![](_page_41_Picture_0.jpeg)

PANOPTICON OR CAPTURE ?

![](_page_41_Picture_2.jpeg)

## WHAT ARE THE RISKS?

## PANOPTICON

- Ideological/Social Freedom is suppressed
  - Social diversity is our best source of resilience to future crises
- We lose our reasonable ability to control our selfpresentation to others
- We lose our ability for political dissent

![](_page_42_Picture_6.jpeg)

![](_page_42_Picture_7.jpeg)

## WHAT ARE THE RISKS?

![](_page_43_Picture_1.jpeg)

## WHAT ARE THE RISKS?

## CAPTURE MODEL

- Intellectual/Imaginative freedom is suppressed
  - Every physical move speaks a grammar of action which triggers a cascade of digital events
    - which cost money
    - communicate to other systems
  - You no longer have any space to think
    - You can't read a book without generating a trail
    - You can't go places without impacting your citizen score etc.
- Every action can be monetized

![](_page_44_Picture_10.jpeg)

The Joy of Tech by Nitrozac & Snaggy

![](_page_45_Figure_1.jpeg)

You can help us keep the comics coming by becoming a patron! www.patreon/joyoftech joyoftech.com

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# • HOW THEN OUGHT WE TO LIVE?

## THIS WILL NOT BE SOLVED BY TECHNOLOGY

## WE MUST ACTIVELY PURSUE AND SUPPORT LEGISLATIVE ACTION TO PUT REASONABLE LIMITS IN PLACE

#### Hello world. These are the 50 Senators who voted to monitor your internet activity for financial gain. Perdue (R-GA ischer (R-NE) Alexander (R-TN) Portman (R-OH) Flake (R-AZ) Barrasso (R-WY) Risch (R-ID) Blunt (R-MO) Roberts (R-KS) Graham (R-SC) oozman (R-AR Rounds (R-SD) Burr (R-NC) Rubio (R-FL) Hatch (R-UT) Canito (R-WV) Sasse (R-NE) Heller (R-NV) Cassidy (R-LA) Scott (R-SC) Cochran (R-MS Shelby (R-AL) Inhofe (R-OK) Collins (R-ME) Strange (R-AL) Johnson (R-WI) Corker (R-TN) Kennedy (R-LA) Lankford (R-OK) Cotton (R-AR) Tillis (R-NC) Lee (R-UT) Crapo (R-ID) Toomey (R-PA) McCain (R-AZ) Cruz (R-TX) Wicker (R-MS) McConnell (R-KY) Daines (R-MT) Young (R-IN) Moran (R-KS) Enzi (R-WY) Murkowski (R-AK) Ernst (R-IA)

Here is what will happen if this becomes law; your internet service provider will be able to...

![](_page_47_Picture_4.jpeg)

![](_page_47_Picture_5.jpeg)

![](_page_47_Picture_6.jpeg)

Sell It All

Monitor You

Manipulate What You See

WE DON'T WANT TO BE PREY BEING STALKED BY TECHNOLOGY

![](_page_48_Figure_1.jpeg)

- Rebel
- Lie
- Resist

![](_page_48_Picture_5.jpeg)

![](_page_49_Figure_1.jpeg)

• Resist

![](_page_50_Figure_1.jpeg)

Active law breaking is unlikely to find any sympathy because people rely on these systems to live

## LYING CONSIDERED HARMFUL

- It is clear and adamant that the God of the Bible hates lying
  - It is explicitly stated (Proverbs 12:22)
  - It is rooted in corruption and aligns you with evil
    - The fear of losing personal esteem
    - The fear of physical harm (Peter's disowning Jesus)
    - #Jesus
- However, "it is possible to be a person who fears the Lord, walks by faith, and yet feel constrained in extreme, life-threatening situations to oppose evil by lying intentionally." -John Piper
  - Protection of the powerless
    - Rahab, Egyptian midwives
    - Protection of Jews during the Holocaust

http://www.desiringgod.org/messages/speak-truth-with-your-neighbor#excerpt-audio

IS LYING TO A DATABASE THE SAME AS LYING TO A PERSON?

![](_page_53_Figure_1.jpeg)

![](_page_54_Figure_1.jpeg)

## **RESISTANCE - DESKTOP COMPUTING**

- Install Browser Extensions
  - HTTPS Everywhere
    - resists ISP/Network monitoring of web work
  - Privacy Badger
    - resists website monitoring of you via cookies
  - TrackMeNot
    - resists profiling based on web search behavior
- Turn on "Do not track" on your browser
- Consider a VPN
  - Resists ISP visibility of any network action

![](_page_55_Picture_11.jpeg)

![](_page_55_Picture_12.jpeg)

![](_page_55_Picture_13.jpeg)

## **RESISTANCE - MOBILE COMPUTING**

- Use Signal app for communications
  - Resists monitoring of mobile communications
- Use a VPN
  - Prevents your cell-phone company from monitoring your network behavior
- Turn off all application access to
  - location
  - microphone
  - contacts
  - camera
  - except those that you know critically need it

![](_page_56_Picture_11.jpeg)

![](_page_56_Picture_12.jpeg)

## **RESISTANCE - EMBODIED COMPUTING**

- Send your phone on a holiday
  - Turn it off
  - Let other people carry it when you don't need it
    - Create plausible deniability
- Physically block your cameras
- Mess with loyalty cards
  - Use someone else's phone number at the store
  - Trade Plenti cards
  - Register a Starbucks card on your account and then trade it with someone else
- Use incognito mode on your browser (protects against people who get access to your computer)

![](_page_57_Picture_11.jpeg)

STARBUCKSCARD

## **RESISTANCE - HAVE FUN WITH IT**

- Record and play fake conversations when you aren't around and see if advertising changes
  - Resists OK Google, Siri, Amazon Echo
- Dirty your data
  - Go on a fake vacation on Facebook
  - Change your demographics on Social Media
- Celebrate the 4th of July
  - by deleting all of your web browser cookies for the year all at once
- Misspell your name on forms and track how your information is traded

## FOR FURTHER READING

![](_page_59_Picture_1.jpeg)

- Surveillance and Capture: Two Models of Privacy
  - Philip E. Agre Information Society 10(2): 101–127. April–June 1994.
- UCI Informatics 141 Notes by Patterson & Bidyuk
  - https://sites.google.com/site/bozhenabidyuk/teaching/spring-2015/cs-121in4matx141
- "How Target Figured Out A Teen Girl Was Pregnant Before Her Father Did"
  - <u>https://www.forbes.com/sites/kashmirhill/2012/02/16/how-target-figured-out-a-teen-girl-was-pregnant-before-her-father-did/#7673e57a6668</u>
- "How Companies Learn Your Secrets"
  - <u>http://www.nytimes.com/2012/02/19/magazine/shopping-habits.html?</u>
     <u>pagewanted=6&\_r=1&hp</u>
- "China's plan to organize its society relies on 'big data' to rate everyone"
  - <u>https://www.washingtonpost.com/world/asia\_pacific/chinas-plan-to-organize-its-whole-society-around-big-data-a-rating-for-everyone/</u> 2016/10/20/1cd0dd9c-9516-11e6-ae9d-0030ac1899cd\_story.html?

## FOR FURTHER READING

- EPIC: Privacy and Consumer Profiling
  - https://epic.org/privacy/profiling/

![](_page_61_Picture_0.jpeg)

THANK YOU!

## HOW ARE YOU TRACKED

- Cell phone super cookies
- Toll booth transponder
- Cell phone connections to towers
- Wifi connection
- Shopper cards
- Credit report
- Facebook Messenger conversations
  - Your facebook emotes
- Your use of web browser
  - Across multiple devices as you log in
- When you swipe a credit card
- When you read a QR code

• License plate

![](_page_62_Picture_14.jpeg)

## NOTE ON TRACKING PEOPLE VS OBJECTS

- Objects are often proxies for people
- We have models of representations that fail short of reality
- context is lost and data that is captured may present a picture of the world which is not as the world actually is
  - This is a risk

## THE SELFIE AS A RESPONSE TO SURVEILLANCE

- A Selfie is self-surveillance
  - high volume
  - controlled
  - presents a specific view of self
  - that swamps the automatically curated and publicized data of self

## THE HUMAN COMPUTER INTERACTION IS LOST

- The capture model erodes the idea that we are interacting with a computer at defined moments.
  - Moments which we used to choose
  - Moments which we used to be able to opt-out of
  - Moments for which we understood the implications

## WHAT'S THE POINT

- Privacy isn't just about keeping our data to ourselves
  - It is also about our existence as social beings and our desire, perhaps right, to control our presentation and decide what our identity is

## HIDING

• Anonymous really isn't

## https://arstechnica.com/tech-policy/2009/09/your-secretslive-online-in-databases-of-ruin/

![](_page_67_Picture_3.jpeg)